



R E I D V A L E
H O U S I N G A S S O C I A T I O N

Dear Tenant

STOCK CONDITION SURVEY

28 September 2021

Reidvale Housing Association has recently appointed JMP to carry out a stock condition survey of 50% of its properties. The survey data collected will be used to determine the association's future investment needs and assess compliance with the Scottish Housing Quality Standard. It will also assist in determining upgrades to your houses.

As part of the Scottish Government's easing of the Covid 19 lockdown restrictions, **it is now considered safe and appropriate to commence the internal surveys and so the Surveyors will now require access into your home.** The Surveyors will be following the Scottish Government guidance and will be wearing face masks and gloves and will observe a 2m social distancing rule at all times whilst in your property. In order to reduce any potential risk even further, we would also recommend that you open a window whilst the Surveyor is in your property, open all internal pass doors and remain in one room throughout their visit.

We anticipate the survey commencing on 4th October 2021 with the aim of completing the surveys by 19th November 2021. A surveyor will call at your home within these dates to carry out a survey, however, if they find you are not at home they will try and gain access to another property in the area. **We must stress that you do not have to wait in for a surveyor to call and you do not have to take time off work.**

The survey should last for no more than half an hour and involves a visual survey of windows, doors, kitchens, bathrooms and finishes. The Surveyor will also take photographs as required. The Surveyors will carry photographic ID along with a letter of authority issued by the Association which will be on our headed paper. You should ask to see these if you have any concerns about anyone you see in your neighbourhood.

If you, or anyone in your household is self-isolating, please contact JMP to advise them so that they can be sure to minimise any potential interaction or if you have any concerns or queries about the stock condition survey, please contact JMP on 0141 333 0363 Monday to Friday 9.00am to 12.30pm and 1.30pm to 5.00pm. Please also call Reidvale Housing Association on 0141 554 2406 with any questions you may have and speak to a member of the Maintenance Team.

I very much hope that you will be able to assist in this and would like to thank you in advance for your help.

Yours faithfully

Terry McKenna

Terry McKenna
Maintenance Manager