



JUNE 2024

R E I D V A L E
H O U S I N G A S S O C I A T I O N

REIDVALE NEWS

THE NEWSLETTER OF REIDVALE HOUSING ASSOCIATION



www.reidvale.org.uk

Reidvale Housing Association, 13 Whitevale Street, Dennistoun, Glasgow G31 1QW



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R E I D V A L E
H O U S I N G A S S O C I A T I O N

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Property Factor Reg. Number PF000099
Registered Scottish Charity No. SCO44023

OPENING HOURS:

Monday – Thursday 9.00am – 1.00pm & 2.00 pm – 5.00 pm;

Friday 9.00am – 1.00pm & 2.00pm – 4.00pm

RESIDENT'S UPDATE

This newsletter is coming to you at a time of significant change to the Association.

You will be aware that Shareholders of the Association voted against the Transfer of Engagements to Places for People Scotland at the Special General Meeting (SGM) On 15th January 2024. Another SGM was subsequently held on 25th March 2024 when five new resident members were elected on to the Management Committee. In addition to the new resident members, a total of four co-optees were elected onto the Committee. These co-optees have a wealth of experience in the housing sector, and bring a wide range of necessary skills to strengthen the Management Committee at a time that is crucial for the Association.

At the first Management Committee meeting following these elections on 4th April 2024 a decision was taken to second Julie Smillie, Director of Molendinar Park Housing Association, to Reidvale to assist the Management Committee in delivering improvements, and achieving its strategic and operational objectives. A further decision was taken to retain the services of Paul Rydquist to assist with compliance and investment matters. It is essential that Reidvale work towards achieving compliance with the Regulatory Standards of Governance and Financial Management. The Association has been assessed by the Scottish Housing Regulator as being non-compliant but working towards compliance at this time.

Much work has gone into stabilising the Association in the period from April, and we are now in a position to share our plans for the coming months.

Our priority is first and foremost tenant and resident safety. Work is ongoing to identify and address the immediate issues of the stonework in the area.

A further survey has been commissioned (last survey was 2021) and the results of this survey will be presented to the Management Committee. Management Committee will then be in a fully informed position to develop a plan to address these issues.

Another priority for the Association is to address the topic of investment into your homes. In order to address this, and to gather the information required to formulate an Investment Plan we have commissioned a further stock condition survey. This survey will result in the Association having gathered information on all of our properties and provide the much needed data to allow us to develop a programme of investment.

We recognise that open and honest communication with our residents is vital and you will hear more from us in the coming weeks and months. We have started work to develop a Resident Participation Strategy which will deliver a plan for prolonged, and meaningful engagement with our residents. In the interim period we will be hosting drop in sessions at various times where we encourage residents to come along and talk to us. Committee and Staff will be on-hand to answer any questions you may have and to share our plans moving forward. However, these are not the only times where contact will be welcomed, our door is always open and we would encourage residents to contact us at any time.

Reidvale has a thriving community, and local people were instrumental in the decision not to transfer to Places for People Scotland. We want to share the message that Reidvale are here to support the community, and we will ensure that the Management Committee and staff team work collaboratively with you **our residents** to devise a plan to put Reidvale on a sound footing for the future.

WAYS TO GET INVOLVED

Reidvale Housing Association is committed to developing and encouraging Resident Participation to give residents the opportunity to be involved in decisions that affect their lives and to improve the wellbeing of the local community. The key principles of good resident participation include:

1. A culture of mutual trust, respect and partnership between residents, elected committee members and staff at all levels, working together towards a common goal of better housing conditions and housing services.
2. A continuous process where information, ideas and power are shared.
3. A common understanding of problems and agreement on solutions.
4. All parties being able to contribute, having clear information available at the right time to allow issues to be considered properly.
5. Decision making that is open, clear and accountable.
6. Resident representatives being given time to consider the issues properly.
7. Residents having the opportunity to work out a common view in advance of meeting landlord's representatives.
8. Good working relationships being flexible to adapt to local circumstances.
9. Equal opportunities have to be considered.

MANAGEMENT COMMITTEE

Members of the Association elect a Management Committee to make decisions on their behalf. The Committee is responsible for agreeing policies and ensuring that they are implemented, taking account of advice from staff. The Association will try to make sure that all 15 committee places are filled.



MEMBERSHIP OF THE ASSOCIATION



All residents are encouraged to become members of the Association. Tenants are given information when they sign their Tenancy Agreement and owners when a change of ownership takes place. Membership application forms are available by contacting the association's office. Lifetime membership costs £1. Members can attend the Annual General Meeting and nominate and be nominated for election to the Committee. The Association actively supports and encourages new Committee Members and tries to have a wide representation and to promote new ideas and attitudes.

RESIDENT PARTICIPATION PROMOTION

The Association encourages residents to participate in:

- (a) Close Meetings. These can be called by either residents or Association staff. An independent arbiter can attend.
- (b) Newsletter: The Association produces its own newsletter. **The target is to produce no less than 4 newsletters each year.** Residents are invited to submit articles and to provide comment.
- (c) Residents Surveys: The Association aims to carry out surveys to find out residents' views and to carry out a general Satisfaction Surveys, carried out every quarter, to find out issues of importance to residents.





UNIVERSAL CREDIT MIGRATION NOTICE – MIGRATION NOTICES

People getting legacy benefits are having their claims transferred to Universal Credit. This is called managed migration.

Legacy benefits are Child Tax Credit, Working Tax Credit, Housing Benefit for working age people, income-related Employment and Support Allowance (ESA), income-based Jobseekers Allowance (JSA) and Income Support.

The Department for Work and Pensions (DWP) have started sending out notices to people

getting tax credits, either just tax credits, or tax credits with other benefits to move onto Universal Credit. This year (2024) more notices will be sent to people claiming other legacy benefits. People who get ESA only, or ESA with housing benefit only will also start getting notices. All migration notices are expected to be sent by the end of December 2025.

Look out for a letter called a 'Universal Credit Migration Notice' from the DWP. Tax

Credit claimants will receive this letter from the DWP with a HMRC logo. This notice letter is important as it will tell you that your existing benefits are stopping and you need to make a claim for Universal Credit. It will also tell you what you need to do and by when.

You might get a leaflet telling you to get ready for Universal Credit – if the letter you get doesn't have a deadline on it, it isn't your migration notice. Wait until you get a proper migration notice.

GEMAP - MONEY/ FINANCE ADVICE

GEMAP are an independent advice service dedicated to supporting you with expert guidance on welfare benefits and debt management. In today's challenging times, navigating through financial uncertainties can be overwhelming. That's where **GEMAP** steps in as your reliable service, committed to providing clarity and assistance.

Here's what GEMAP offers:

- ✓ **Welfare Benefits Advice:** Our experienced advisors are here to ensure you receive the benefits you're entitled to. Whether you're unsure about eligibility criteria, need help with applications, or have questions about changes in regulations, we've got you covered.
- ✓ **Debt Advice:** Dealing with debt can be stressful, but you don't have to face it alone. GEMAP offers tailored debt management plans and practical strategies to help you regain control of your finances. From budgeting tips to negotiating with creditors, we're here to support you every step of the way.

Why choose GEMAP?

- ✓ **Independence:** We are not affiliated with any government agency or financial institution, ensuring unbiased advice tailored to your needs.
- ✓ **Confidentiality:** Your privacy is our top priority. You can trust us to handle your information with the utmost confidentiality and discretion.
- ✓ **Expertise:** Our advisors are highly knowledgeable and dedicated professionals with a wealth of experience in welfare benefits and debt management.
- ✓ **Empowerment:** Our goal is not just to provide solutions but to empower you with the knowledge and tools to make informed decisions about your financial future.

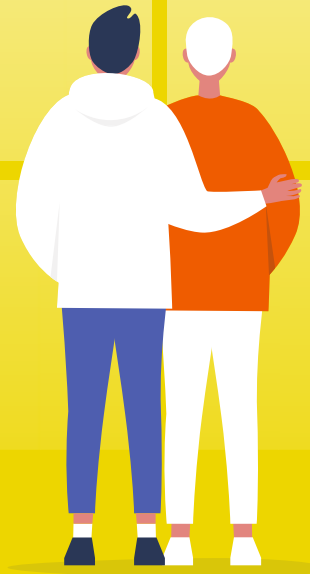
Ready to take the first step towards financial peace of mind? Contact your housing officer who will refer you to GEMAP to schedule a consultation with one of our friendly advisors.

Remember, help is just a phone call away!

We have engaged the services of GEMAP for a number of years. You may have heard of them but are not aware that if you do require their assistance that we are able to fast track appointments to them more quickly than self-referrals. GEMAP are an excellent resource and are able to offer assistance in relation to all types of money and benefits advice. They are not solely for use in pursuing Housing Benefit, Universal Credit and Council Tax claims and can offer among other things saving and borrowing advice, consumer rights and a whole host of other services. Please contact your Housing Assistant should you wish to make an appointment.

PEOPLE ACTING ON YOUR BEHALF

In some instances you may feel that you would like someone else to act on your behalf in dealing with the Association. Tenants may ask a friend, companion or relative to contact us but without their explicit permission we cannot discuss anything with them. If you would like someone to speak on your behalf please write to us giving details of who this would be along with their contact details.



POWER OF ATTORNEY

If you were to become unable to make decisions for yourself, were to become unable to sustain a tenancy or perhaps enter residential care, there may be complications regarding the ending of your tenancy and all other decisions relating to you.

Without a power of attorney, nobody has an automatic right to make decisions on your behalf if you can no longer do so yourself.

Someone might have to go to court for a guardianship or intervention order before they could act on your behalf.

A power of attorney is a legal document which allows you to plan for the future. It is drawn up when you have the capacity to do so.

It gives another person, known as the attorney (<https://www.mygov.scot/power-of-attorney/being-an-attorney>), the authority to deal with aspects of your affairs. This could relate to financial/property matters and/or personal welfare.

TYPES OF POWER OF ATTORNEY

There are two types of power of attorney:

- Power of attorney relating to your financial/property affairs is known as a 'continuing power of attorney' and may be given with the intention of taking effect immediately and continuing on you becoming incapable. Or you can decide you only want it to begin if you become incapable.
- Welfare power of attorney allows someone you have appointed to make welfare decisions for you, and these powers cannot be exercised until such time as you have lost the capacity to make these decisions.

The power of attorney document must be certified by a solicitor or a medical practitioner.

They must interview the person granting the power of attorney before they sign the document. This is to make sure they are aware of what they're doing and are not under undue influence.

Powers of attorney – those which are to continue or begin in the event of incapacity – cannot take effect until they've been registered with the Office of the Public Guardian (<https://www.publicguardian-scotland.gov.uk/>).

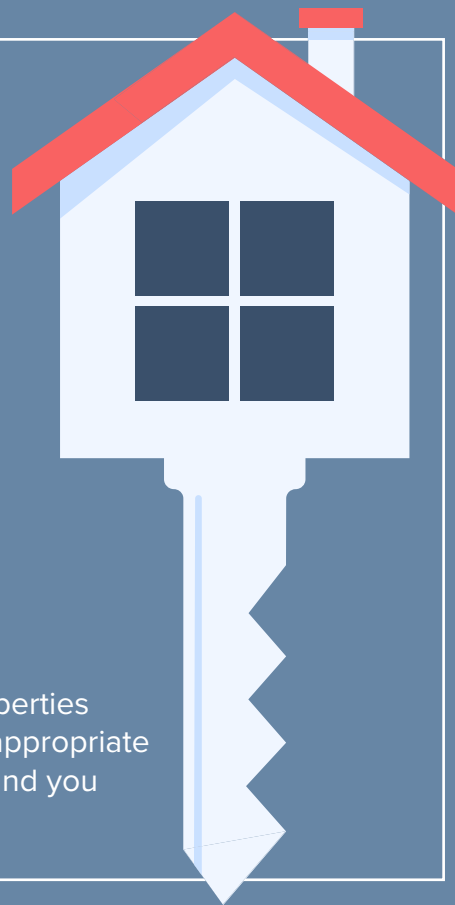
You can decide you only want it to begin if you become incapable, and can specify how you want your incapacity to be determined.

MUTUAL EXCHANGES

The Association is a small organisation with a low turnover in housing stock and a large waiting list.

You may be aware of someone who might wish to swap homes with you. This would work by both looking at each other's home and deciding if this might be a home you would be interested in and they in turn are interested in your home. This is a mutual exchange.

If you and the other party would be interested in exchanging properties please contact your Housing Officer who will issue you with the appropriate paperwork. It is not a foregone conclusion that it can go ahead and you cannot proceed without explicit consent from the Association.



CONTACT DETAILS

People, now more than ever, change their telephone numbers regularly. We would ask that if you do that you let us know. Likewise we would ask that you update any changes to details of your emergency contacts.

ENDING YOUR TENANCY?

YOU HAVE TO GIVE 28 DAYS ADVANCE NOTICE

If you intend ending your tenancy you are required to give 28 days advance notice.

Prior to your leaving we will require access to carry out a pre-termination visit. You can give more notice if you wish and of course should your plans change you can extend the date or cancel it if you decided to stay.

Celebrating 45 Years of Service!

Reidvale Housing Association would like to congratulate our staff member, Anna Walker, on 45 years of service with us!

We sincerely appreciate all her hard work and dedication year over year. A lot of our residents will remember Anna when she started as Receptionist and then moved on to the Maintenance Team for a number of years and now is in situ as Housing Assistant. We would like to thank Anna for being such a valuable member of Reidvale and want to express our appreciation for her achievement of this milestone.



SOMEONE NEW JOINING YOUR HOUSEHOLD?

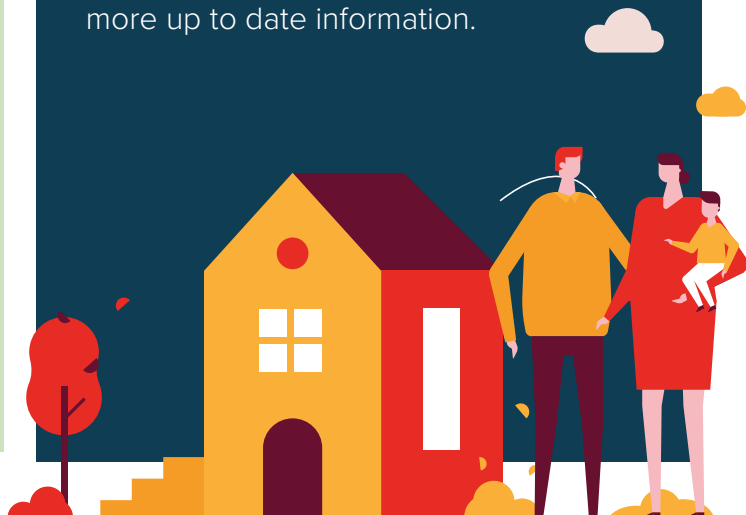
Please contact your Housing Officer/Housing Assistant if someone is joining your household. We will require information to keep records updated and to ensure that you are suitably housed. If you have a new baby please submit a birth certificate.

A MEMBER OF YOUR HOUSEHOLD LEAVES

Should a member of your household leave please contact your Housing Officer/Housing Assistant. In the event that a household member dies please advise us and submit a death certificate.

TRANSFER/ WAITING LISTS

Due to our having to temporarily decant the residents of two closes to enable necessary large scale stoneworks we are not currently in a position to allocate properties from the transfer or waiting lists. We are unable to advise when allocations will resume but will update residents as soon as we are able to issue more up to date information.



ANTI-SOCIAL BEHAVIOUR

If you are impacted by the behaviour of others and this is affecting you but you do not know how to deal with it please contact your Housing Officer or Housing Assistant. Some residents do not address issues until eventually it becomes too much for them and perhaps if they had approached us at an earlier stage the matter could have been resolved.

Should you be hesitant about contacting the Association regarding any issues regarding this or any other matter please be assured that any information will be treated in utmost confidence and your identity will not be revealed to anyone.



Police Scotland



**POLICE
SCOTLAND**
Keeping people safe
POILEAS ALBA

Your local community policing team for the area works out of London Road Police Office. We have two teams of officers working tirelessly to provide a service throughout the area, on top of the response policing department.

We are aware of the challenges in the area such as drug misuse, anti-social behaviour, theft, violence, road traffic offences, to name a few. In order to effectively impact on these problems, we need the support of the community.

There are several methods available for reporting matters to Police Scotland.

The traditional contact numbers of 999 in an emergency or 101 for a routine response.

But also, the online 'Contact Us' form on the Police Scotland website provides another mechanism for making us aware of incidents taking place if the requirement is not urgent.

Furthermore, the charity Crimestoppers provides a method of reporting criminality with 100% anonymity.

Do not tolerate criminality in your area. Help us help you.

HOUSEHOLD REFUSE RECYCLING OF RUBBISH - MISUSE OF RECYCLING BINS



We are currently receiving information from residents regarding rubbish being placed in the wrong bins resulting in contamination of blue and grey recycling bins.

We would confirm the following:

GREY RECYCLING BIN: **only** to be used for food.

BLUE RECYCLING BIN: paper, plastic, cans and cardboard.

OTHER RUBBISH: bagged and placed in the green bins provided.

DOGS DIRT: in a bin bag within the green bins along with your own rubbish or public waste disposal bins in the street.

Excess cardboard and glass can be placed in the large recycling bins at the top of most streets.

The cleansing department **will not empty** the recycling bins if they are contaminated by other items, therefore, bins will be left for several months and can attract vermin to the property.

Placing your rubbish in the correct bin assists the cleansing department in their efforts to recycle items and prevents rubbish going to landfill.

The cleansing department and Reidvale Housing Association would appreciate your assistance in the matter.

BACKCOURTS AND COMMUNAL SPACES

With the coming of summer, residents will hopefully be making the most of the backcourts and communal spaces. These areas should be pleasant, attractive, sociable and accessible to all.

No dogs should be permitted to foul backcourt and common areas. They should be taken outwith and owners should clear any mess and dispose of this in a responsible manner. You may or may not be aware that the Association can request the removal of any pet by anyone found to be a persistent offender.

In order for the backcourts to be used as they should, we would ask residents to advise of any issues relating to communal areas and to be

vigilant in ensuring that bulk is put safely and tidily out in the backcourt as near to the regular monthly uplift which takes place during the first two weeks of each month, as possible.

Should you be hesitant about contacting the Association regarding any issues regarding this or any other matter please be assured that any information will be treated in utmost confidence and your identity will not be revealed to anyone.



DOG FOULING CAN YOU HELP?

Dog fouling in the Reidvale area is becoming a major problem, we need your help to try to make our streets, and common areas dog foul free.

The Association is keen to identify the persons who are allowing their dog(s) to mess our streets and common areas. As well as dog fouling being a Police matter, it is also a breach of the tenancy agreement / deeds of conditions for tenants and owners, respectively.

We have been advised that Officers from the Environmental Services Department of Glasgow City Council will patrol our area to identify irresponsible dog owners who fail to clean up after their pets. These dog owners could receive on the spot fines of £80.

We would encourage you in the first instance to contact Glasgow City Council's Dog Wardens on **0141-287-2000** to report to them the identity of any resident, who is allowing their dog(s) to foul our streets and common areas on a regular basis.

Alternatively, this can be reported on Glasgow City Council's Web page www.glasgow.gov.uk, using the "Quick Search" function, search on dog fouling.

All contact made to the Dog Wardens with regards this matter will be dealt with in the strictest confidence.

The Association acknowledges that this does not apply to all dog owners in the Reidvale area; however, we need your help to sort this problem out in our area.



CLOSE SECURITY

BE ON YOUR GUARD

The Association recently dealt with a case when it was highlighted that a stranger was acting suspiciously in the common close of one of our properties.

Door entry systems as you are aware are fitted to all Association properties to increase security and to restrict access to your properties.

We would encourage you to make sure that both front door entry and back doors are locked at all times, to help provide a safe and secure environment for all who reside in the Reidvale area.

Association staff have also highlighted that when they are trying to gain access to properties, at times the door entry is being opened for them before they can advise who they are.

We would encourage people at all times to ask who is seeking entrance to their close to avoid any potential problems. Remember it is better to be safe than sorry.

We have recently had a few instances where people have been gaining unauthorised access to closes either by means of forced access, using the service button or being let in by tenants unaware who they are letting in. We ask all tenants to be vigilant when giving access to the close. When answering your handset always ask who requires access if you are unsure do not let them in! The service button is on from 9.30am till 12.30 to allow access for the post.

The controlled entry system is designed to allow tenants to give access into the close from their home and although it prevents unwanted or unauthorised people gaining access to an extent it is not designed to perform as a security door. We are in the process of upgrading some close doors where possible with Magnet locks. Again although the magnet lock is a preventative measure this does not render the door a security door.

RIGHT TO REPAIR

HOUSING (SCOTLAND) ACT 2001

What is the right to repair?

From 30 September 2002, under the Housing (Scotland) Act 2001, Scottish secure tenants and short Scottish secure tenants have the right to have small urgent repairs carried out by their landlord within a given timescale. This is called the Right to Repair scheme.

The Right to Repair scheme applies to all tenants of local authorities, housing associations (including tenants who are members of fully mutual co-operative housing associations), and water and sewerage authorities.

What repairs come under the Right to Repair Scheme?

The scheme covers certain repairs up to the value of £350. These repairs are known as 'qualifying' repairs. They include:

- unsafe power or lighting sockets or electrical fittings;
- loss or part loss of electric power;
- loss or part loss of gas supply;
- a blocked flue to an open fire or boiler;
- external windows, doors or locks which are not secure;
- loss or part loss of space or water heating if no alternative heating is available;
- toilets which do not flush (if there is no other toilet in the house);
- blocked or leaking foul drains, soil stacks or toilet pans (if there is no other toilet in the house);
- a blocked sink, bath or basin;
- loss or part loss of water supply;
- significant leaking or flooding from a water or heating pipe, tank or cistern;
- unsafe rotten timber flooring or stair treads;
- unsafe access to a path or step;
- loose or detached bannisters or handrails; and
- a broken mechanical extractor fan in a kitchen or bathroom which has no external window or door.

- Your landlord will be able to tell you if a repair you need is included in the scheme. They will also let you know:
- the maximum time the repair must be done in; and
- how they deal with repairs that are not covered by the scheme.

What happens when I report a repair?

When you report a repair, your landlord will let you know whether it is their responsibility and whether it is a qualifying repair under the Right to Repair scheme. Your landlord may need to inspect your home to find out whether the repair is a qualifying repair or not.

If the repair does qualify under the scheme, your landlord will:

- tell you the maximum time allowed to carry out the repair;
- tell you the last day of that period;
- explain your rights under the Right to Repair scheme;
- give you the name, address and phone number of their usual contractor and at least one other contractor from a list; and
- make arrangements with you to get into your home to carry out the repair.

How long does my landlord have to carry out the repair?

Repair times depend on the type of repair. If your toilet is not flushing, your landlord usually has one working day to come and repair it. But they have three working days to mend a loose bannister rail and seven working days to mend a broken extractor fan in your bathroom or kitchen. These times are set by law, not by your landlord.

Sometimes there may be circumstances which your landlord or the contractor has no control over which make it impossible to do the repair within the maximum time (for example, severe weather). In these circumstances your landlord may need to make temporary arrangements and to extend the maximum time. If they are going to do this, they must let you know.

What happens if the work is not done in time?

If your landlord's usual contractor does not start the qualifying repair within the time limit set, you can tell another contractor from the landlord's list to carry out the repair. You cannot use a contractor who is not on your landlord's list. The other contractor will then tell your landlord that you have asked them to carry out the repair. The landlord will then pay you £15 compensation for the inconvenience. If your landlord's main contractor has started but not completed the repair within the maximum time, you will also be entitled to £15 compensation.

How long does the other contractor have to complete the repair?

The other contractor has the same length of time to carry out the repair as the landlord's main contractor. If they do not carry out the repair within the time limit set, you will be entitled to another £3 compensation for each working day until the repair has been completed. This amount can add up to maximum compensation payment of £100 for any one repair.

What if there is no other contractor available?

In this case, your landlord's main contractor will carry out the repair but you will still be entitled to the £15 compensation payment.

Who pays for the repair?

The landlord pays for the repair. If you have told another contractor to carry out the repair, the contractor should send the bill direct to the landlord.

What happens if I am out when the contractor calls to carry out the inspection or repair?

If the contractor cannot get into your home at the time you have agreed with your landlord, your right to repair will be cancelled. You will then have to re-apply and start the process again.

This Information is available on reidvale.org.uk; leaflets in the association's office or you can contact a member of the maintenance team for further information.



Thinking of a bit of **DIY?**

The Association accepts that you will wish to personalise your home to suit your own tastes and requirements and we are happy to allow certain alterations or improvements, providing these are undertaken safely and do not adversely affect the condition of the property.

Any work you wish to undertake in the house, other than simple internal decoration, is classed as an alteration or improvement

and you must have written permission from the Association before proceeding. There is no charge for the application process and forms are available from our office. The Association has a legal responsibility to ensure its properties are safe, secure and in good condition and this legal responsibility will, in some circumstances, extend to cover alterations undertaken by others. Where we grant permission this will always be in writing and there will always be certain conditions that you must meet when carrying out the work. These can relate to legal requirements (gas or electrical safety certification) or conditions that will ensure the work is completed safely and will not damage the Association's or surrounding property. You

will be responsible for the future maintenance of any alteration and for making good any damage caused by the alterations work. If you carry out alteration works without our permission this could lead to extra expense when you end your tenancy as you will generally be recharged the cost of reinstating the property to its original condition. On a more positive note, where you do have our permission to undertake alteration works you may be eligible for compensation when you move out. This will depend on the type of works you have undertaken, when they were carried out and the notional lifespan of the alteration or improvement. You can find out more about this from our staff.



STOCK CONDITION SURVEY



Reidvale are in the process of instructing a consultant to carry out a stock condition survey of our properties. The survey data collected will be used to determine Reidvales future investment needs and assess compliance with the Scottish Housing Quality Standard. IT WILL ALSO ASSIST IN DETERMINING THE UPGRADES TO YOUR HOMES.

We anticipate the survey commencing in early June with the aim of completing the surveys by the end of August. If your property has been selected for a survey the Association will attempt to call you or send a letter to inform you of the survey date. A surveyor will then call at your home on the agreed date to carry out the survey.

The survey should last for no more than 1 hour and involves a visual survey of windows, doors, kitchens, bathrooms etc as well as the roof, external walls and other external features. It will not involve any disruption to your furniture and fittings.

The Surveyors will carry photographic ID along with a letter of authority issued by the Association and will be on our headed paper. You should ask to see these before allowing the Surveyor into your home.

We very much hope that your will be able to assist in this and would like to thank you in advance for your help as this will shape our investment program for the next few years.

Planned Maintenance

Moving forward after the shareholders vote against the recent Transfer of Engagement proposal, the Association needs to review our investment program. We are currently working to agree a new component replacement program and set budgets for this financial year and we will provide an update once this process is complete.



Reidvale Neighbourho

Since Bluevale Community Club reopened The Reidvale Neighbourhood Centre in November we have had free activities for all ages running every week with over 100 local people attending activities in the centre weekly, as well as this the cafe and function suite have also been busy.

There have been numerous events held in the centre including a Scotland select vs Dublin select amateur boxing event which saw young amateur boxers from across Scotland go up against young amateur boxers from Dublin, Ireland. Most recently there was also a Latin American food festival which saw hundreds of people both local and from all over the world attend the centre, there was food available from various south american countries as well as latin american entertainment. This year also seen the return of the Reidvale Disco with over 70 kids attending each of the disco's.

Over the Easter period we ran our annual Bluevale Easter Extravaganza with over 70 kids attending daily and receiving breakfast & lunch, this annual programme is completely free for all kids who attend it. As well as this kids ate free the entire Easter holidays at Rewind Cafe with over 60 free meals given out to local kids.

Activities currently running in the centre include kids clubs, youth club, dance club, clubbercise, cold water therapy, yoga, line dancing, parent & toddlers, messy play, mental health groups, kids art clubs, bingo, chair based exercises plus lots more. If there is any specific activity you would like to see in the centre or you'd like to run in the centre then please contact reidvale@bluevale.cc.

Rewind Cafe has recently gone under new management with loads of delicious food to choose from and community still at the heart of the cafe, the cafe remains part of Bluevale Community Club with all profit made from the cafe going into the charity. The cafe offers both sit in and takeaway as well as delivery on Just Eat.



od Centre Update



REIDVALE CENTRE WEEKLY TIMETABLE

By Bluevale Community Club & Partners



Monday

- SH** 10:30am - 12:30pm
Parent & Toddler Group
- FS** 10:30am - 11:30am
Tai Chi
- FS** 12:00pm - 1:00pm
Tai Chi
- FS** 5:30pm - 7:30pm
DK Dance (4yrs+)



REST OF WEEK
ON NEXT SLIDE

Tuesday

- SH** 10:00am - 11:30am
PEEKABOO Play Cafe (3-5yrs)
- CS1** 10:00am - 2:00pm
One Parent Families
- FS** 12:30pm - 2:00pm
Prize Bingo + Games
- SH** 2:45pm - 3:45pm
Chair Based Exercises
- CW** 3:30pm - 4:30pm
After School Club (5-12yrs)
- SH** 3:30pm - 4:30pm
Kids Craft Club
- SH** 4:45pm - 5:45pm
Fun With Fashion



Wednesday

- SH** 11:00am - 12:30pm
Preschool Messy Play
- FS** 12:15pm - 1:30pm
Sound Bath Meditation
- CS2** 2:00pm - 4:00pm
Sing To Breathe
(Every Alternative Wednesday)
- CS3** 5:30pm - 7:00pm
Aware & Recover
Abuse & Trauma Recovery Programme
- CW** 5:30pm - 8:00pm
Bluevale Kidz Nights
(5-10 year olds)
- FS** 7:00pm - 8:00pm
Clubbercise
- CS3** 7:00pm - 9:00pm
Wurd Play

INDEX

- FS** Function Suite
(Ground Floor)
- CW** Community Wing
(Ground Floor)
- SH** Small Hall
(1st Floor)
- CS1** Community Space 1
(2nd Floor)
- CS2** Community Space 2
(2nd Floor)
- CS3** Community Space 3
(2nd Floor)

ACTIVITIES, DAYS,
TIMES & LOCATIONS
SUBJECT TO CHANGE

SPRING
2024



REIDVALE CENTRE WEEKLY TIMETABLE

By Bluevale Community Club & Partners



Thursday

- CW** 10:00am - 3:00pm
Well-being Group
- CS3** 11:00am - 1:00pm
Moving On Group
- SH** 1:00pm - 2:00pm
Yoga
- CS3** 2:00pm - 5:00pm
Knitting Group
- CW** 6:00pm - 8:00pm
Youth Club (13+)

Friday

- FS** 12:00pm - 3:00pm
ASN Disco (18+)
- SH** 3:15pm - 4:15pm
LesMills Fitness Class
(Whitehill Girls Only)
- CW** 6:00pm - 9:00pm
Cold Water Therapy
& Meditation

Saturday

MORNING
To be organised

AFTERNOON
To be organised

Sunday

- FS** 6:00pm - 8:00pm
Line Dancing

INDEX

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ACTIVITIES, DAYS,
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SPRING
2024

TO REGISTER/BOOK ACTIVITIES:

If you'd like to book/register for an activity
please send an email to liam@bluevale.cc

REWIND CAFE

Mon: 8am until 3pm
Tue: 8am until 5pm
Wed: 8am until 3pm
Thu: 8am until 5pm
Fri: 8am until 3pm
Sat: Closed
Sun: Closed

2024

JULY

S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

AUGUST

S	M	T	W	T	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

SEPTEMBER

S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

OCTOBER

S	M	T	W	T	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

NOVEMBER

S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

DECEMBER

S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

REIDVALE HOUSING ASSOCIATION USEFUL TELEPHONE NUMBERS

MAINTENANCE AND REPAIRS: 0141 554 2406 – OPTION 1

PAYMENTS: OPTION 2

GENERAL ENQUIRIES: OPTION 3

If you call and the phones are busy please leave a voicemail and a member of staff will return your call.

EMAIL ENQUIRIES: a.dundas@reidvale.org.uk

MAINTENANCE AND REPAIRS OUTWITH NORMAL OFFICE HOURS: 0141 554 2406 – OPTION 1

THEN CHOOSE OPTION 1 FOR NO CENTRAL HEATING OR HOT WATER AND OPTION 2 FOR ALL OTHER EMERGENCY REPAIRS

IF YOU CAN SMELL GAS: 0800 111 999

POLICE SCOTLAND: 101

SCOTTISH GAS NETWORKS (QUANTUM METERS): 0800 048 0303

SCOTTISH POWER: 0843 658 0939 STAIR LIGHTING: 0800 595 595



R E I D V A L E
H O U S I N G A S S O C I A T I O N

13 Whitevale Street, Dennistoun Glasgow G31 1QW

T: 0141 554 2406

E: a.dundas@reidvale.org.uk

www.reidvale.org.uk

Property Factor Reg. Number PF000099
Registered Scottish Charity No. SCO44023

Monday – Thursday 9.00am – 1.00pm & 2.00 pm – 5.00 pm; Friday 9.00am – 1.00pm & 2.00pm – 4.00pm