



R E I D V A L E

H O U S I N G A S S O C I A T I O N

5 December 2025

Dear Resident,

We are pleased to share some positive news about your housing association. The Scottish Housing Regulator has confirmed that Reidvale Housing Association is now classed as compliant. This means that we meet the standards expected of well run housing associations in Scotland and that the Regulator has confidence in our governance, financial management, and our plans for the future.

This is an important moment for Reidvale. Over the past few years, the organisation has faced significant challenges. Independent reviews highlighted a number of areas where improvements were needed and the community went through a difficult and uncertain period. Throughout this time, tenants, staff and board members have worked with determination to rebuild the Association and restore confidence in its work.

We are proud of the progress made. We now have stronger governance arrangements, clearer financial planning, and a much better understanding of the condition of our homes. Recent stock condition surveys have given us the detailed information we need about the long term repairs required to safeguard our pre 1919 tenements. This means we can plan properly and prioritise the safety and comfort of our tenants.

This improvement has been a collective effort, and we want to thank our tenants for their patience, honesty, and support during a time of change. Your feedback, participation, and willingness to stand up for the future of your community have been essential in helping Reidvale move forward.

While this is a moment to celebrate, we also want to be clear that the journey is not complete. There is still significant work to do to deliver the long term programme of repairs, continue strengthening our systems, and make sure our services meet the high standards you rightly expect. The Regulator will remain in contact with us as we complete this work.

Our commitment to you is clear. We will continue to be open and transparent, we will involve you in shaping the next stage of Reidvale's improvement journey, and we will keep working hard to ensure you have safe, warm, and high quality homes.

Thank you again for your support. Reidvale is built on community, and it is your belief in this organisation that has brought us to this point.

Yours sincerely,

Denise Dempsey
Chairperson
Reidvale Housing Association