

## Agenda Item 3.1 Minutes

**Reidvale Housing Association Management Committee** meeting held on 24.07.24 at 5.30 pm in the offices of Reidvale Housing Association, 13 Whitevale Street

| Attendance:      | Helen Richman       | Vice-<br>Chair<br>HR | Vice-Chair          |  |
|------------------|---------------------|----------------------|---------------------|--|
|                  | Linda Wishart       | LW                   | Committee Member    |  |
|                  | Ellen McVey         | EMcV                 | Committee Member    |  |
|                  | Eddie Marley        | EM                   | Committee Member    |  |
|                  | Gerry Bitten-O'Prey | GBO                  | Committee Member    |  |
|                  | Jane Marley         | JM                   | Committee Member    |  |
|                  | Paul McCrudden      | PMcC                 | Committee Member    |  |
|                  | lan Elrick          | IE                   | Co-optee            |  |
|                  | Jim Hastie          | JH                   | Co-optee            |  |
|                  | Michael Carberry    | MC                   | Co-optee            |  |
|                  | Helen Moore         | HM                   | Co-optee            |  |
| Staff/Adviser(s) | Julie Smillie       | JS                   | Interim Director/   |  |
| Attendance:      |                     |                      | Secretary           |  |
|                  | Paul Rydquist       | PR                   | Consultant          |  |
|                  | Terry McKenna       | TMcK                 | Maintenance Manager |  |
|                  | William Boale       | WB                   | Housing Manager     |  |
|                  | Ann Dundas          | AD                   | Minute Taker        |  |

| NO. | ITEM  | ACTION |
|-----|---|--------|
|     | WELCOME AND ORDER OF BUSINESS                             |        |
|     | In the absence of the Chair the Vice-Chair welcomed       |        |
|     | everyone to the meeting.                                  |        |
| 1.  | APOLOGIES   |        |
|     | Apologies were received from Denise Dempsey, Geraldine    |        |
|     | Dempsey and Carmen Rubio-Gutierrez.                       |        |
| 2.  | DECLARATIONS OF INTEREST                                  |        |
|     | HR and LW declared an interest for Agenda Item 5 – 3.1.   |        |
| 3.  | MINUTES   |        |
| 3.1 | Minutes of the Management Committee meeting               |        |
|     | 24.07.24  |        |
|     | The Minutes of the meeting of 24.07.24 were proposed as a |        |
|     | true record by GBO'P and seconded by HM.                  |        |

| 4. | MATTERS ARISING FROM PREVIOUS MEETINGS  |       |
|----|---|-------|
| 7. | The Management Committee <b>noted</b> the matters arising.  |       |
|    |   |       |
| 5. | INTERIM DIRECTOR'S REPORT and App.1 Policy Review Schedule  |       |
|    | The Interim Director presented the report and appendix.   |       |
|    | 3.1 Anti-Social Behaviour - JS advised that a street meeting regarding the anti-social behaviour has been arranged for Thursday 25.07.24.   |       |
|    | 3.5 Policies – committee agreed that it would be good to set up a short-life working group to review policies before they were brought to the full management committee for approval. It was agreed to bring this matter back to a future meeting.  | JS    |
|    | 3.6 Retirement Housing – Committee agreed that consultation should be held with the residents of JBH before the full review and agreed to renew the temporary contract for the Relief Warden on a month to month basis.   | JS    |
|    | 4.2 Social Media – committee felt that other housing associations should be looked at to see what they are doing and agreed that a moderator would need to be in place.   | JS/AD |
|    | 5.1 <b>Staffing Update –</b> committee welcomed the new Housing Manager.  |       |
|    | Recommendations   |       |
|    | Management Committee  |       |
|    | i) <b>noted</b> the surge in anti-social behaviour and the  |       |
|    | Association's plans to address this   |       |
|    | ii) <b>noted</b> the current position with the software contract. iii) <b>noted</b> the progress of the Factoring Review.   |       |
|    | iv) <b>noted</b> the progress with the decanting of tenants from Bellfield Street.  |       |
|    | v) <b>considered</b> and <b>agreed</b> setting up a short-life working group to review Policy updates.  |       |
|    | vi) <b>considered</b> and <b>agreed</b> the renewal of the temporary contract for the Relief Warden on a month to month basis and agreed that consultation should be held with residents before any further decisions are made. vii) <b>noted</b> the position with the lease for the Neighbourhood | JS    |
|    | Centre.  viii) <b>noted</b> the position with the lease for the reignboarhood  viii) <b>noted</b> the plan to investigate the benefits of using social media.   |       |
|    | ix) <b>noted</b> the staffing update.  x) <b>noted</b> the committee training requirements.   |       |

| 6.  | GOVERNANCE  |    |
|-----|---|----|
| 6.1 | Regulatory Compliance Report and Appendices:  |    |
|     | 1 Governance and Financial Management Improvement   |    |
|     | Plan – progress to July 2024;   |    |
|     | 2 Self-Assessment Review – outline project plan;<br>3 Self-Assessment Questionnaire – results   |    |
|     | PR presented the reports and appendices.  |    |
|     | <b>3. GFMIP -</b> The Committee noted that good progress is being made with half of the programme having at least one third of the work completed.  |    |
|     | 4. Self-Assessment review of compliance with Regulatory Standards – Committee noted that a meeting is planned to be held before the Mge Cee meeting on 25.09 at 2.30 pm. If this is not possible for committee to make alternative plans will be made earlier in September. GBOP and HR advised that they would not be available for the meeting on 25.09.  | PR |
|     | This meeting will allow committee members to decide whether what have been agreed as non-compliant are non-compliant and whether these items are material or not and this will be the key judgement that will go in to the assurance statement itself. This will then be presented in full to the October Mge Cee meeting to meet the submission deadline.  | PR |
|     | Committee commented that the efforts and work is enormous and that the working party are doing a great job. Committee commented that by doing so much work that there is a chance of losing focus of providing a good service to residents. PR advised that this exercise will not be carried out every year but it is necessary this year.   |    |
|     | 10.1 Management Committee 10.1.1 noted progress with the implementation of the Governance and Financial Management Improvement Plan (GFMIP) and the self-assessment review of compliance with regulatory requirements. 10.1.2 noted the proposed arrangement for a separate committee session on Wednesday 25 September to consider the outcome of the comprehensive self- assessment review of compliance with regulatory requirements. 10.1.3 agreed to take steps to conduct an appraisal of the |    |
|     | Interim Director and set objectives and targets for the remainder of 2024/25.   | PR |

| Business Plan Preparation and Appendices: 1 Updated version of the Business Planning Process 2 Revised Business Plan Preparation Programme 3 Brief for the Procurement of Asset Management Consultancy Services 4 Interim Business and Operational Plan 2024/25 – Summary version and cover letter from Chair   |   |
|---|---|
| PR presented the report and appendices.   |   |
| 6. Procurement of Consultancy Support for Preparation of Asset Management Strategy  |   |
| Committee noted that a 3 quotes tendering process would<br>be carried out. Committee asked if it was difficult in finding<br>3, could only 2 quotes be sought. PR advised that due to<br>the cost of the work that 3 would be required.   |   |
| 12.1 Management Committee 12.1.1 approved the updated Business Planning Process set out in Appendix 1. 12.1.2 approved the revised Business Plan Preparation Programme at Appendix 2, including the proposed dates of the three committee planning days. 12.1.3 approved the brief for the procurement of an asset management specialist consultant to support the preparation of a new Asset Management Strategy at Appendix 3 and the immediate commencement of a tendering process. 12.1.4 noted for information the published summary version of the Interim Business and Operational Plan 2024/25 and covering letter from the Chair, and progress with finalising the full version of the plan. | PR  |
| Stonework/Bellfield Street Report and Appendix 1 - Brief for procurement of Health and Safety Specialist  |   |
| PR presented the report and appendix.   |   |
| PR advised that 9 offers of decant have been accepted but no one has moved yet and as predicated the full process will likely take 6 months or more. Another open session will be arranged with residents in August.  | JS  |
| Committee stated that getting the brief for the structural engineer correct is extremely important and stated that this should be done sooner rather than later.  |   |
|   | Appendices:  1 Updated version of the Business Planning Process 2 Revised Business Plan Preparation Programme 3 Brief for the Procurement of Asset Management Consultancy Services 4 Interim Business and Operational Plan 2024/25 – Summary version and cover letter from Chair PR presented the report and appendices.  6. Procurement of Consultancy Support for Preparation of Asset Management Strategy  Committee noted that a 3 quotes tendering process would be carried out. Committee asked if it was difficult in finding 3, could only 2 quotes be sought. PR advised that due to the cost of the work that 3 would be required.  12. Recommendations 12.1 Management Committee 12.1.1 approved the updated Business Planning Process set out in Appendix 1, 12.1.2 approved the revised Business Plan Preparation Programme at Appendix 2, including the proposed dates of the three committee planning days. 12.1.3 approved the brief for the procurement of an asset management specialist consultant to support the preparation of a new Asset Management Strategy at Appendix 3 and the immediate commencement of a tendering process. 12.1.4 noted for information the published summary version of the Interim Business and Operational Plan 2024/25 and covering letter from the Chair, and progress with finalising the full version of the plan.  Stonework/Bellfield Street Report and Appendix 1 - Brief for procurement of Health and Safety Specialist  PR presented the report and appendix.  PR advised that 9 offers of decant have been accepted but no one has moved yet and as predicated the full process will likely take 6 months or more. Another open session will be arranged with residents in August.  Committee stated that getting the brief for the structural engineer correct is extremely important and stated that this |

|     | PR advised that the model that is produced with the Business Plan is fundamentally important to the outcome of the business planning process and future of the association.  Committee noted that cost for the finance agent is an indicative cost. Committee asked if a full time in house member of staff could be employed and get the level of expertise required. JS advised that this will be looked at in the future within the staff structure.  Committee advised that the proposed new Finance Agent is well known within the sector.  |                    |
|-----|--|--------------------|
| 6.4 | Financial Services Report  JS presented the report.  |                    |
|     | 14. Recommendations 14.1 Management Committee 14.1.1 <b>noted</b> the reports on the current state of properties at Bellfield Street and progress with pursuing options for their future, for information. 14.1.2 <b>approved</b> the procurement of directly appointed Structural Engineering services in connection with Bellfield Street via a "quick quotes" procurement exercise. 14.1.3 <b>approved</b> the procurement of a Health and Safety specialist consultant to support the preparation of a Stonework Safety Protocol, and the content of the attached brief which will form the basis of a limited (minimum three quotes) tendering exercise, and nominates committee members to participate in the tender assessment and selection process. | PR/TMcK<br>PR/TMcK |
|     | stonework safety protocol was dealt with separately from the Bellfield Street issue as it is a separate process and asked how it interfaced with the stonework assessment and felt that the protocol should sit within stonework in general. PR agreed that this should be the case and advised that the stonework assessment and protocol will be available by September. PR advised that this will be reported separately in future.   | PR PR/TMcK         |
|     | Committee advised that they would prefer that the  |                    |

|     |  | 1  |
|-----|--|----|
|     | 10. Recommendations  |    |
|     | 10.1 Management Committee  |    |
|     | 10.1.1 <b>agreed</b> to terminate the contract of the current      |    |
|     | Finance Agent.   |    |
|     | 10.1.2 <b>agreed</b> to engage the services of as Finance          | JS |
|     |  | 33 |
|     | Agent for the Association.   |    |
| 6.5 | Shareholders Report  |    |
| 0.0 | JS presented the report.   |    |
|     | oo presented the report.   |    |
|     | 10. Recommendations  |    |
|     |  |    |
|     | 10.1 Management Committee  |    |
|     | 10.1.1 <b>considered</b> and <b>approved</b> the 3 new shareholder |    |
|     | membership applications received at para 4.1.1.                    |    |
|     | 10.1.2 <b>agreed</b> the removal of the 8 shareholders at para     |    |
|     | 4.2.   |    |
| 2.5 |  |    |
| 6.6 | Election Process Report and  |    |
|     | Appendix 1 - Election Process                                      |    |
|     | JS presented the report and appendix.                              |    |
|     | Committee asked if the co-enters would have to advise prior        |    |
|     | Committee asked if the co-optees would have to advise prior        |    |
|     | to the AGM if they were willing to stand for election or co-       |    |
|     | option. JS advised that paperwork will be issued.                  | AD |
|     | Committee asked if draft accounts would be received at the         |    |
|     | August meeting and JS advised that this was correct.               |    |
|     | Tragact meeting and se darreed that the was comedit                |    |
|     | 10. Recommendations  |    |
|     |  |    |
|     | 10.1 Management Committee  |    |
|     | 10.1.1 <b>approved</b> the election history and process as set out |    |
|     | in the attached appendix to be issued as part of the formal        |    |
|     | notice of the AGM.   |    |
| 7   | FINANCE  |    |
| 7.  | FINANCE There were no finance reports.                             |    |
|     | There were no imance reports.                                      |    |
| 8.  | OPERATIONS   |    |
| 8.1 | Severance and Settlement Policy Report and                         |    |
|     | Appendix 1 – Severance and Settlement Policy                       |    |
|     | JS presented the report and appendix.                              |    |
|     |  |    |
|     | Committee asked that if at all possible settlement                 |    |
|     | agreements are not used.   |    |
|     |  |    |
|     | 10. Recommendation   |    |
|     | 10.1 Management Committee  |    |
|     | 10.1.1 approved the new Severance and Settlements                  |    |
|     | policy.  |    |
|     |  |    |

| 9.  | ANY OTHER BUSINESS  |         |
|-----|---|---------|
| 9.1 | William Boale   |         |
|     | The new Housing Manager introduced himself and hoped that he would be of benefit to the association and residents and asked that if any committee wished to contact him he was open to meet with them at any time. The Management Committee welcomed the HM to Reidvale HA. |         |
| 0.0 | DUDGET/DI ANNED MAINTENANGE WORK  |         |
| 9.2 | BUDGET/PLANNED MAINTENANCE WORK   |         |
| l   |   |         |
|     |   |         |
|     |   |         |
|     |   |         |
|     |   |         |
|     |   |         |
|     |   |         |
|     |   |         |
|     |   |         |
|     |   |         |
|     |   |         |
|     |   |         |
|     |   |         |
|     |   | PR/TMcK |
|     |   |         |
|     |   |         |
|     | Committee asked if the 1st quarter of the management  |         |
|     | accounts would be presented at the next FA&R sub-cee  |         |
|     | which should pick up on additions and savings. PR advised   |         |
|     | that this was correct. It was stated that recommendations   | PR/TMcK |
|     | regarding the above could then be brought to the next   |         |
|     | Management Committee meeting.   |         |
| 10. | DATE OF NEXT MEETING  |         |
| 10. | The date of the next meeting is 14.07.24.   |         |
|     | The date of the flext fleeting is 14.07.24.   |         |
|     | Committee thanks HR for chairing the meeting.   |         |
|     |   |         |
|     | The meeting finished at this point.   |         |